



GOVERNMENT OF MALTA

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## Government response to the consultation on Day Centre Services for Persons with Disability

*2nd May 2019*

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# Executive Summary

## Introduction and overview

### **1. A brief introduction about the subject**

The Guidelines on the Social Regulatory Standards for Day Centre Services for Persons with Disability was launched for public consultation.

This document is one of the three official documents to be published as part of the Social Regulatory Standards for Day Centre Services for Persons with Disability.

The other two documents include the:

1. Subsidiary Legislation which gives enforcement power to the Authority
2. Easy-Read Version for Service Users and the General Public

### **2. The public consultation date. Include the objective and purpose of the public consultation**

On the 1st March 2019, during a press conference, The Social Care Standards Authority, presided by the CEO Mr. Matthew Vella together with the Parliamentary Secretary Hon. Anthony Agius Decelis, launched the Guidelines for Social Regulatory Standards for Day Centre Services for Persons with Disability, for public consultation.

The purpose of the public consultation was to welcome feedback from the general public and stakeholders on the text of the document.

### **3. This consultation sought views on:**

- Overall general text as presented in the draft guidelines.

## Responses to the consultation and process used to seek stakeholder views

This document is the Government Response to this consultation and sets out the Government's decisions on these matters.

### **4. The closing date of the public consultation. Which methods were used to receive the feedback The total amount of responses. From whom you received the feedback**

The public consultation period closed on the 29th March 2019.

The document used for consultation was available online, and responses were received electronically through the SCSA online platform.

The general public could also make contact with the SCSA by phone.

The SCSA received 4 replies that included feedback, comments and suggestions.

### **5. Include (if any) meetings with stakeholders and list who the stakeholders were**

The SCSA has sent the Easy-Read version by email to CRPD to assess the overall comprehensibility of the document by a person with an intellectual disability.

## Summary of responses and decisions

The following is a summary of the consultation responses received. We would like to thank all those who took the time to respond to the consultation and participate in stakeholder meetings around the consultation exercise.

### **6. Statistics**

- Total feedback received: **4**
- Total feedback received by individuals: **1**
- Total feedback received by organisations: **3**
- Total feedback received through email: **4**
- Total feedback received through online form: **0**
- Total feedback received by post: **0**

### **7. Summary of feedback received**

All stakeholders responded positively to the guidelines in general. Through the consultation process, it was realised that some performance indicators needed to be reworded to clarify the level of service that is expected from service providers. There were also a number of suggestions regarding additional information to be added to the guidelines.

**8. Your assessment and the Government's decision (list the Government's decisions).**

Suggestions that further enhanced service users' rights, especially in the areas of client privacy and client autonomy were taken on board. As a result a number of performance indicators were modified and new performance indicators were also introduced.

## Implementation

**9. When you intend to implement the decisions**

It has been decided that further consultation with stakeholders, especially care workers and professionals as well as persons with disability that use these services and their families, will be held in the form of focus groups. Once this consultation session is held and feedback is analysed, the text will be updated accordingly and published.

## Contact Details

If you have any questions regarding this response, please contact: [feedback.scsa@gov.mt](mailto:feedback.scsa@gov.mt)

## DETAILED OVERVIEW OF RESPONSES AND THE GOVERNMENT'S RESPONSE

The following section provide a brief summary of the initial proposals and the responses received, before setting out the final decision that has been made.

### Consultation Proposal

1.1 During the launch of the draft regulatory guidelines for Day Centre Services for persons with disability, the SCSA opened a public consultation process aimed at giving the general public the opportunity to submit any feedback on the guidelines in question. This also aimed at empowering the service users to contribute equally in this exercise furthering the notion of service user involvement and participation.

## **Post-consultation analysis / Final decision**

1.2 During the post-consultation period, the necessary and relevant amendments were done accordingly following a thorough analysis of all feedback gathered. However, it has also been decided that further consultation in the form of focus groups with different stakeholders will be conducted prior to publishing the Social Regulatory Standards for Day Centre Services for Persons with Disability.